



16616 W. Rogers Drive, New Berlin, WI 53151-2226
 Tel: (262)784-6100, Fax: (262)784-6101

LEAD TIMES

Received at Swiss-Tek	TiAlN, AlTiN, AlTiN/Si ₃ N ₄ , TiN ZrN 2 Working Days Ship Day	TiCN-MP, TiCN, AlCrN/Si ₃ N ₄ 3 Working Days Ship Day	TiAlCN, CrN, CBC, 4 Working Days Ship Day
Monday	Wednesday	Thursday	Friday
Tuesday	Thursday	Friday	Monday
Wednesday	Friday	Monday	Tuesday
Thursday	Monday	Tuesday	Wednesday
Friday	Tuesday	Wednesday	Thursday

- Weekends and holidays are not counted as working days
- Add 1 additional day for double ended tools
- Add 1 additional day for each additional coating layer on the same tool
- Orders with multiple coating types will use the longest lead time
- Add 1 day for orders with Edge-Prep, Pre-Polish or Post-Polish unless the lead time is 4 working days
- Add 1 day for brazed tools

24 HOUR RUSH

- 2 times (2x) the standard coating price
- Available on the following coatings: TiN, TiAlN, AlTiN, AlTiN/Si₃N₄
- Double-ended tools are not eligible for 24 hour rush service
- Single coating only
- Minimum order must be met before adding rush charges
- Tools will be ready for pick-up or shipment 24 hours from receipt of tools
- We cannot do 24 Hour Rush on brazed tools
- We cannot perform Edge-Prep, Pre-Polish or Post-Polish on 24 Hour Rush orders

48 HOUR RUSH

- 1.5 times (1.5x) the standard coating price
- Minimum order must be met before adding rush charges
- Tools will be ready for pick-up or shipment 48 hours from receipt of tools
- We cannot perform Edge-Prep, Pre-Polish or Post-Polish on 48 Hour Rush orders

SHIPPING and RECEIVING

- Shipping and receiving is from 7:30 a.m. to 5:00 p.m.
- Examples:
 - If tools are dropped off at 3:00 p.m. and 24 hour rush service is requested, the tools will be ready by 3:00 p.m. the next business day.
 - If tools are dropped off after 5:00 p.m. (by prior arrangement), the received date will be considered the next business day.

TERMS AND CONDITIONS

- Minimum order is \$25.00 (for coatings listed above)
- Terms: Net 30 days, pending credit approval
- Late payment will be subject to a service charge of 1.5% per month

LIMITATIONS

- Swiss-Tek Coatings, Inc. is only liable for the cost of the coating, not for any production costs or production downtime. Swiss-Tek Coatings, Inc. is not responsible for any delay caused by shipping or weather. Swiss-Tek Coatings, Inc. is not responsible for loss or damage during shipment. All packages are shipped UPS Ground unless otherwise specified. UPS automatically insures packages for \$100.00. If you require additional insurance on your shipment, please state the amount of insurance required on your purchase order (standard UPS insurance rates will apply).